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Coding/Reimbursement News

Santa Clara County Medical Association ● 408/998-8850

Medi-Cal Will Reject Claims with Legacy IDs on October 1

Medi-Cal and the Child Health and Disability Prevention program will reject claims submitted with legacy identifiers effective October 1. As of that date, all paper and electronic claims and transactions must include ONLY your NPI. There are some exceptions. Blood banks, Christian Science Practitioners, and Multipurpose Services Program providers may continue to submit Medi-Cal claims with legacy provider numbers.

Additionally, if a Medicare claim crosses over electronically to Medi-Cal for payment, the NPI used to bill Medicare must be registered with Medi-Cal or the claim will not be processed.

Source: CMA Alert Aug. 18, 2008

Palmetto GBA Post Transition News

Paper Claims Containing Multiple Services: Verify Payments

If you submitted paper claims to NHIC prior to August 1, 2008, some service lines may have been inadvertently omitted from the information transferred to Palmetto GBA. These processing errors affect paper claims only that were submitted during this transitional period.

If you have submitted a claim to NHIC during this time period and services were omitted from your remittance notice, Palmetto GBA is asking that you resubmit only the unprocessed services as a new claim.

If you have questions about this information, you may call the Palmetto GBA Provider Contact Center at 866/ 931-3901.

Electronic Claims and FAX Attachments

Palmetto GBA offers the availability of a FAX service for electronic submitters to submit additional documentation (e.g., operative reports, discharge summaries, progress notes, etc.)

- The items sent via FAX must be items, which provide additional documentation for claims being sent electronically.
- When additional documentation is required for a procedure code, modifier, or certain circumstances, Palmetto GBA publishes the requirements in the Medicare Advisory and in the Local Coverage Determination (LCD) Policies.
- You should only send additional documentation with your claim when Palmetto GBA has specified that it is required.

FAX Instructions:

- The documentation may be faxed on the same day the electronic claim is submitted or one to two days prior.
- The FAX cover sheet must accompany each document.
- The FAX cover sheet must be typed or written legibly and completed accurately.
- Be sure to specify the patient's name, Medicare Health Insurance Claim Number and all other required information.
- Please limit your FAX to a maximum of 100 pages, including cover sheets.
- The fax number for J1 Northern CA is (803) 462-3930.
- When submitting the claim, the word "FAX" must be indicated in the documentation record of the electronic claim. (**Note: Failure to indicate the word "FAX" may result in an incorrect payment or a denial of a claim.**)
- If ALL FAX instruction procedures are not followed, the faxed documentation may not be matched up with the electronic claim.

to download the Palmetto GBA Fax Form go to:

<http://palmettogba.com/palmetto/j1.nsf/DocsCat/8525740200570223852574B2007DB060?Open&cat=Publications~Articles>.

Source: Palmetto GBA/J1 Website